

Guernsey Water Advice Sheet

New Water Supply Connection Process



1

- A completed application form is received by Guernsey Water for a new water supply connection

2

- A site visit is carried out by Guernsey Water, this is prearranged with our customer

3

- A quotation will be sent to our customer within 14 working days

4

- The quotation is returned with payment, once the site pipework is in place we must be contacted in order to carry out a compliance inspection

5

- Once the site pipework has been passed by Guernsey Water's compliance inspector an application will be submitted by us to carry out works in the road

6

- A date for the installation of the new service will be confirmed with our customer once known

7

- Once the service is laid, a water meter will be fitted and charges will commence from the date of installation

