

## NEWS RELEASE

### **Guernsey Water Encourages Winter Care**

Guernsey Water is asking customers to take care of their pipework and oil tanks during the winter, to avoid problems with leakage or spills.

An information leaflet has been created by the utility which gives advice on avoiding potential problems when the temperatures start to drop. This includes information on lagging pipework and outside taps, checking oil tanks and catchment pits for leaks, and preventing flooding by turning off internal stop taps if customers are leaving their property for a long period of time.

The document also outlines the correct procedures for dealing with oil spills, and highlights the dangers of oil entering the public water supply.

Director of water services Andrew Redhead said: "When colder temperatures hit, water in pipes can freeze and expand. This can cause damage to the pipework and could potentially lead to flooding. Customers must also be aware that heavy rainfall can fill up oil tank catchment pits which could lead to oil overflowing out of the pit - and oil pollution is very difficult for us to remove from the water supply."

The Winter Care information leaflet can be downloaded from the Guernsey Water website at [www.water.gg](http://www.water.gg), or hard copies can be requested from the office (telephone 239500).

**20<sup>th</sup> October 2011**