Guernsey Water on the Move

Guernsey Water will be leaving its premises at South Esplanade and relocating to a new operational depot in St Andrews.

The business, which is a unit of the Public Services Department, will be centralising all of its staff and functions into 'Brickfield House', the newly-constructed depot which is located at the old Brickfield/Best quarry site.

As part of the centralisation, Guernsey Water will no longer have a cash desk facility for those customers who wish to pay their bills in person. However, bill payment in person will still be accepted at Sir Charles Frossard House and all Post Office outlets.

Postal payments will not be affected, but customers should bear in mind that Guernsey Water's new postal address will be: Guernsey Water, PO Box 30, Brickfield House, St Andrew, GY1 3AS. The new telephone number (which is operable at the moment) will be 239500.

Deputy Bernard Flouquet, Minister, Public Services Department said: "Being able to centralise all of Guernsey Water's functions into one building rather than having staff spread between several will save on overheads, increase communication and allow the business to focus our services for the benefit of our customers."

It is anticipated that staff will be moved into Brickfield House by the end of April. Customer service functions will continue seamlessly despite the relocation.

4th April 2011