

Environmental Management Policy



Good environmental management is central to the activities of Guernsey Water. Given that the business deals with an essential natural resource on a daily basis, we consider the natural environment to be fundamental to our core business.

This policy recognises our environmental responsibility in the key areas of energy, waste reduction, recycling and transport. It also sets out our approach as part of a wider commitment to sustainability.

MANAGING ENVIRONMENTAL PERFORMANCE

Good environmental management is fundamental to our business, important to our customers and is integrated into our sustainability principles. The following objectives will tie-in with our Business Plan and help us to operate in a sustainable and responsible manner.

- Protecting and enhancing the natural and built environments, whether they are directly or indirectly impacted by our activities
- Making effective and efficient use of natural resources including water, electricity, land and raw materials
- Minimising our impact on climate change through energy efficiency, the use of renewable products, emissions reduction and management of our carbon footprint
- Minimising the generation of waste and making effective and efficient use of unavoidable waste by recycling wherever possible.

When implementing our environmental responsibilities we will endeavour to:

- Comply with all relevant environmental laws, regulations and standards as far as reasonably practical
- Identify our significant environmental impacts and take action to manage these impacts
- Consider environmental issues as part of our decision-making processes as far as reasonably practical
- Where possible, minimise pollution through the effective management of our activities
- Work with our suppliers, contractors and other States bodies to improve the environmental performance of our supply chain, thereby minimising the environmental impacts of the products and services we provide
- Proactively reduce the volume of waste we produce by re-using and recycling waste wherever possible
- Promote the introduction of water efficiency initiatives with due regard for the environment, water quality and public health.

To achieve the aims of the policy we will engage our customers and stakeholders in dialogue to ensure that this policy evolves and reflects both our expectations and theirs. Good environmental management is the responsibility of everyone in Guernsey Water and we will make employees aware of the policy and where appropriate, provide training to help us continually improve our environmental performance.

Guernsey Water will monitor and report on our environmental performance in our Annual Report.



ENERGY, WASTE REDUCTION AND RECYCLING

Good environmental management is central to the activities of Guernsey Water and we are committed to continual improvement in environmental performance and the effective and efficient use of natural resources.

ENERGY

This statement sets out our objectives for the efficient use of energy.

- Investigate patterns and levels of energy use in our major operational activities, sites and processes and develop, implement and promote initiatives to ensure energy is used efficiently across the business
- Incorporate energy considerations into operational decision-making and ensure that the appropriate energy-efficient technologies are used whenever possible
- Seek to reduce the consumption of fossil fuels as far as reasonably practical.

WASTE REDUCTION AND RECYCLING

Guernsey Water produces a wide range of waste materials, such as:

- **Operational Wastes** - from treatment processes, sludge processes, land management and screenings
- **Capital Investment Wastes** - from building new and upgrading operational and non-operational buildings, plant, equipment and pipelines including excavated spoil and construction/demolition waste
- **Consumable Wastes** - from running the business including general commercial waste such as refuse, waste paper, cardboard, stationery, plastic, fluorescent tubes, vehicle batteries and tyres etc.
- **Specialist Waste** - from running the operational activities of business including asbestos pipes, sludge, chemical residue and oils etc.

Guernsey Water supports the waste hierarchy of reduce, re-use, recycle, reclamation and disposal. We are committed to reducing volumes produced and maximising re-use and recycling. The following objectives are designed to provide a framework for avoiding unnecessary use of materials and products, limiting waste generation and encouraging the re-use and recycling of materials.

- Avoid the production of unnecessary waste
- Ensure that waste is managed in accordance with legal requirements for handling, storage, transport, record keeping and final disposal or recovery
- Ensure the potential for recycling or use of recycled materials is given proper consideration through the early planning stages of future investments and throughout the lifecycle of assets
- Promote and establish links with other organisations and the local community to identify opportunities for co-operative working towards waste reduction and recycling
- Work with suppliers, contractors and other States bodies to identify and promote good practice and ensure that we maximise opportunities to reduce, re-use and recycle waste
- Provide information and training to employees on good waste management practices.

Guernsey Water utilises transport in many of its activities, particularly in the operation and maintenance of its operational sites; its extensive raw and treated water collection and distribution networks; servicing the needs of its customer base, including meter readings, etc. Guernsey Water recognises that its own use of transport and that of our service providers and commuting staff may impact on the environment through natural resource use, emissions to air, noise and contributions to traffic congestion.

We are committed to minimising these impacts wherever possible and will aim to utilise transport in a sustainable manner through the following objectives.

- Regularly maintain our fleet of vehicles to ensure their efficiency to help minimise emissions
 - Take account of environmental considerations when purchasing new company cars and fleet vehicles, keeping abreast of new technological developments in fuel and vehicle technology and their applicability to the business
 - Develop innovative and environmentally efficient approaches to network maintenance and installation to minimise vehicle and fuel use, and traffic disruption
 - Look for creative ways of working which will reduce the number of vehicles on the roads, the level of commuting and business travel generally
 - Establish links with other States bodies, organisations and the local community to identify opportunities for co-operative working towards developing a greener transport action plan to promote more environmentally friendly transport initiatives.
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