Name: _____ Customer No: _____

Address: _____

Daytime Tel: _____ Mobile: _____

Would you like your Direct Debit agreement to be: **Monthly** ☐ **Quarterly** ☐

If you wish to pay monthly, when would you like your monthly payment date to be?

5th of the month ☐ **15th** of the month ☐ **25th** of the month ☐

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ballpoint pen and send to:

Guernsey Water
PO Box 30
South Esplanade, St Peter Port
Guernsey, GY1 3AS

Originator's ID No:

9	4	2	9	7	4

Payment Scheme Ref. No:

Name(s) of Account Holder(s):

Bank/Building Society Account No:

Branch Sort Code:

Name and full postal address of your Bank/Building Society:

To the Manager Bank/Building Society

Address

Postcode

Instruction to your Bank/Building Society

Please pay Guernsey Water Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Guernsey Water and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

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The Direct Debit Guarantee (This guarantee should be detached and retained by the Payer)

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Guernsey Water will notify you 15 working days in advance of your account being debited or as otherwise agreed. If you request Guernsey Water to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Guernsey Water or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back when Guernsey Water asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify Guernsey Water.