Guernsey Water Advice Sheet

New Water Supply Connection Process



1

• A completed application form is received by Guernsey Water for a new water supply connection

ž

• A site visit is carried out by Guernsey Water, this is prearranged with our customer

3

• A quotation will be sent to our customer within 14 working days

4

• The quotation is returned with payment, once the site pipework is inplace we must be contacted in order to carry out a compliance inspection

5

• Once the site pipework has been passed by Guernsey Water's compliance inspector an application will be submitted by us to carry out works in the road

6

• A date for the installation of the new service will be confirmed with our customer once known

7

• Once the service is laid, the customer must contact us to advise when they require the service to be activated

8

• A water meter will be fitted and charges will commence upon activation